

# SERVICE



## 3 APPROACHES TO MEET YOUR SERVICE NEEDS

In addition to our business lines, our Services offer supports your installations and products throughout their life cycle. Thanks to a dedicated team, a structured offer and customized solutions, we are mobilized at your side on a daily basis to put our multi business lines expertise at your service, anywhere in the world 365 days a year.



### Supporting your facilities' operation and maintenance

From technical assistance to performance optimization, we have developed a comprehensive service offering to support investors and operators on a daily basis with three dedicated approaches.



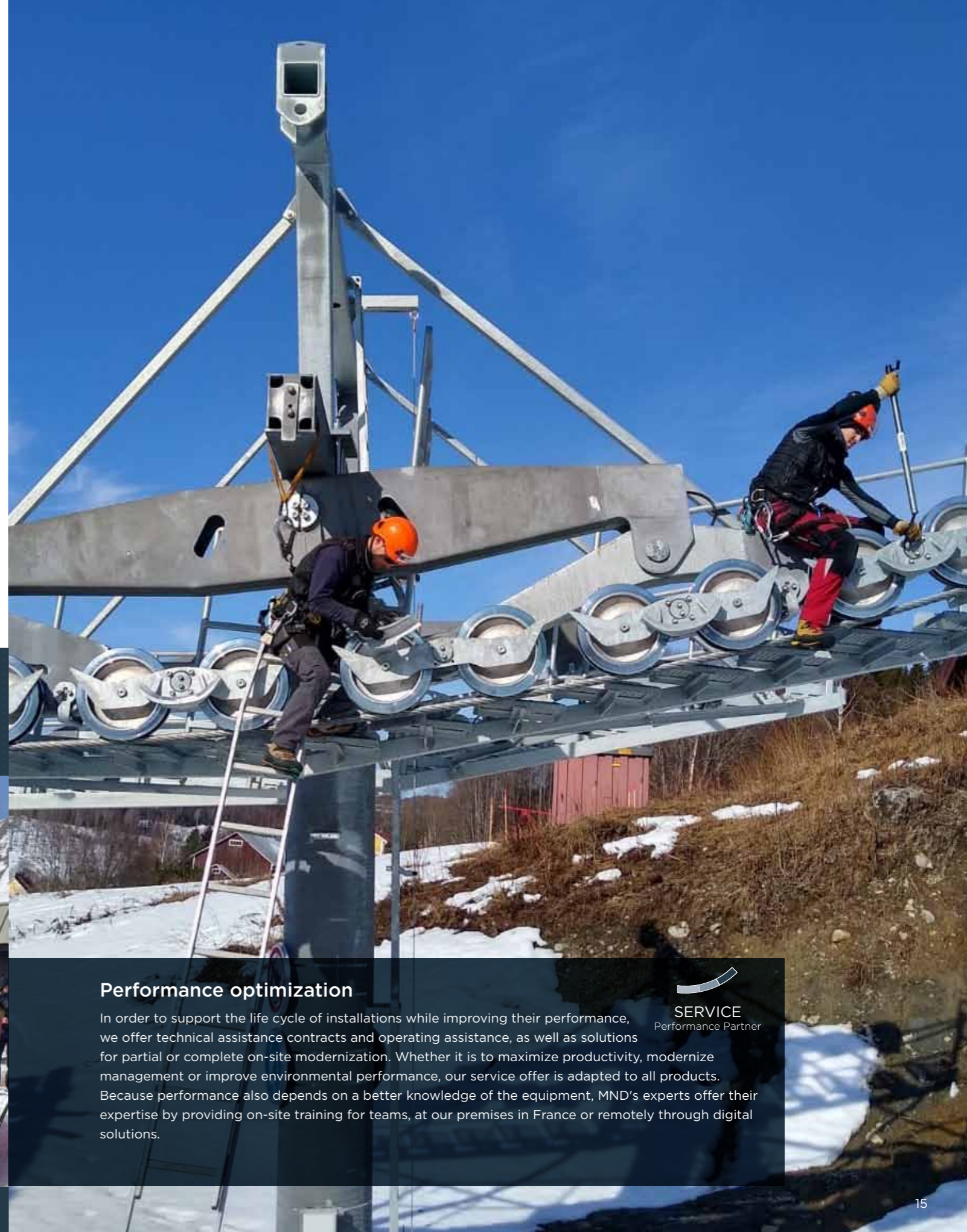
### Operation support

Technical support, advisory, planning of field interventions or spare parts: our teams are at your disposal to react quickly to facilitate decision-making. During periods of high activity, we offer 24/7 support from our network of experts to guarantee immediate and effective assistance.



### Infrastructure maintenance

Because your facilities are long-term investments, maintenance and overhaul are key points that will ensure their durability and maximize their opening rates. Our technicians are certified to ensure the availability and reliability of your equipment, in strict compliance with current safety standards and procedures.



### Performance optimization

In order to support the life cycle of installations while improving their performance, we offer technical assistance contracts and operating assistance, as well as solutions for partial or complete on-site modernization. Whether it is to maximize productivity, modernize management or improve environmental performance, our service offer is adapted to all products. Because performance also depends on a better knowledge of the equipment, MND's experts offer their expertise by providing on-site training for teams, at our premises in France or remotely through digital solutions.

